

1. Rates

1.1. Rates and conditions are subject to change without prior notice and all vehicles are rented subject to the detailed terms and conditions which are published on the Tempest website www.tempestcarhire.co.za or can be provided on request at Tempest branches.

2. Payment

2.1. Credit cards will be accepted as payment; we accept certain South African issued credit cards with major participating South African banks. These include:

- Absa
- Capitec
- First National Bank
- Investec
- Nedbank
- Standard Bank

Kindly ensure that you have enough funds available in your account to cover the full rental cost.

Regrettably, we do not accept:

- Cash
- Cheques
- Bank transfers
- International debit cards

2.2. The card holder must be the Renter and the card is not transferable. In other words, the card holder and the primary driver must be the same person and needs to be present at the time of collecting the vehicle.

2.3. A deposit depending on the method of payment for the applicable limited liability, fuel, toll fees or any sundry fees is required on initiation of the rental.

Each vehicle is refuelled on termination irrespective of whether the renter has refuelled the tank or not and the renter may be liable for an additional refuelling charge. Tempest Car Hire may debit the Renter's credit card at a later time should there be extra charges which Tempest Car Hire were not aware of at the issuing of the invoice or if at the initial debit there were insufficient funds to cover the full amount of invoice.

3. Reduced liability

Rates are inclusive of collision damage waivers and theft waivers. In the event of an accident you are liable for the reduced liability amounts as shown below:

Please note the reduced liability amounts do not cover repairs to tyres, windscreens, glass and under-carriage, and the costs for these repairs will be for the Renter. Should these components be damaged as a result of an accident, they are covered by the reduced liability amount.

Vehicle Group	Super Waivers	Standard Waivers
Group A	R3 632	R7 868
Group T	R4 539	R10 542
Group B	R5 044	R14 425
Group C	R6 053	R14 980
Group D	R6 053	R15 535
Group I	R6 053	R16 645
Group E	R10 088	R25 522
Group L	R10 088	R25 522
Group Y	R7 061	R16 645

Additional services

Additional Driver	R361	Per driver, per rental.
Baby Seat	R493	Per rental
GPS Rental	R107	Per day. Please note that in the event of loss or damage to the device, the applicable excess amount of R1,500 will be charged.
Refuelling fee (Full tank)	R24	Charged to the customer when the refuelling amount is more than R30. All vehicles are supplied with a full tank of fuel on commencement of the rental. Each vehicle is refuelled on termination irrespective of whether the Renter has refuelled the vehicle. The Renter will be liable for a refuelling fee and the cost of the fuel.
Tyre & Windscreen Waiver	R41	Per day, per rental (zero reduced liability payable).
Minor Damage Waiver	R30 per day/per rental	Reduces the client's costs related to minor damage below R2,500 (excl. vat) and to waiver the client's liability in respect of the first R2,500 of damage.
USB Car Charger	R141	For Purchase. Per Unit.

4.1 One-way fees

Between JHB, CPT, DBN, MP & EC	R1 280
Between Kimberly and Bloemfontein	R987
Between OR Tambo and Lanseria	R230
Between OR Tambo and Sandton	R230
Within Regions	R465

The one way fees exclude the following:

- Toll fees
- E-tolling
- * After hour surcharge

4.2 Delivery and collection

We can deliver or collect your vehicle. When making your booking, please select the branch closest to where you require your vehicle delivered/collected and furnish the address details when completing your booking. Delivery and collection charges are as follows:

Business Hours	R530 per service
After Hours (Weekdays 17:00-08:00, Weekends, Public Holidays)	R850 per service
Additional Kms (outside 25 kms)	R30 per km

4.3 Other fees

After hours	R776	Per rental if pick up falls outside the branch operating hours.	
Airport Surcharge	13%	A 13% airport surcharge is applicable for all rentals originating from ACSA airport locations.	
Assessor Fee	R 225	In the event of an accident (for claims under R5 000)	
	R958	In the event of an accident (for claims over R5 000)	
Skipped Service Fee	R5 000	Per Vehicle	
Change Over	R410	Per Change Over. Should the vehicle be exchanged for another whilst on rent this charge is applicable, where the vehicle is mechanically sound, with no damage and the driver has requested the Change Over.	
Claim Admin Fee	R353	In the event of accident (claims under R1 000)	
	R776	In the event of accident (claims over R1 000)	
Cross Border Fees: Botswana Mozambique, Namibia, Lesotho & eSwatini	R1 350	No vehicle may cross any South Africa, Namibia, Botswana, Zimbabwe, Mozambique, Lesotho or eSwatini border without prior consent from Tempest Car Hire. A letter of authority must be obtained from the renting branch. This gives permission for the vehicle to cross the border. No vehicles are allowed into Angola, Malawi or Zambia. No vehicles are permitted to terminate in Mozambique & Zimbabwe.	
Document Admin Fee	R90	Per rental.	
E-Toll Deposit	R314	Additional amount will be added to the total deposit required on the renter's card. Applicable to any rental originating and/or being dropped off at a Tempest branch in Gauteng.	
Third Party Claims		R 15 000	
Tourism Levy	1%	A 1% tourism levy is applicable to all rentals. This levy assists in supporting SA Tourism.	
Traffic Fine Admin Fee	R295	Per offence.	
Valet	Half	R320	In the event of the vehicle being returned in an unfavourable condition.
	Full		
Young Driver Surcharge	R236	Under 23 years of age but in possession of a driver's licence for three years.	

* The above amounts are all inclusive of Value Added Tax (VAT) at 15%.

* Tempest Car Hire reserves the right to change the above without prior notice.

* This is applicable in conjunction with the Tempest standard Terms and conditions.

Please take a moment to acquaint yourself with our rental information and charges.

For more information, please contact Central Reservations on: 0861 836 737 or visit www.tempestcarhire.co.za